

# Himani Sharma

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New Delhi, India

## OBJECTIVE

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Technical Writer with 2+ years of experience creating end-to-end documentation for complex software and developer platforms. Skilled in DITA-XML, structured authoring, API documentation, Gitbook, and content systems.

## EXPERIENCE

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### • Xplor Technologies

Dec 2025 - Present

Technical Writer

Pune, India

- Leading the end-to-end documentation for the Xplor Pay Voyager Developer Center, covering merchant onboarding, payment workflows, and compliance requirements.
- Authoring and maintaining API documentation, integration guides, and operational procedures using GitBook and Confluence.
- Documenting key processes including verification of bank statements, virtual terminal transaction voids, webhook events, and payment lifecycle management.
- Collaborating with Product, Engineering, and Compliance teams to translate complex payment processing workflows into clear, developer-friendly content.
- Restructured and reorganized documentation of the development center to improve discoverability, flow of logical content, and developer experience.

### • Synopsys Inc.

Sep 2023 - Dec 2025

Technical Product Publication Engineer

Noida, India

- Created end-user documentation and release notes using DITA-XML in Oxygen XML, ensuring precision and consistency across product lines.
- Applied UI/UX writing principles to craft intuitive user-centered content for web and in-app product experiences, improving overall usability and content clarity.
- Independently owned documentation lifecycle that includes requirement gathering, drafting, review workflow, versioning, publishing, and release readiness.
- Created user guides, installation guides, application notes, and Quick Tip videos using Camtasia, SnagIt, and iSpeak.
- Collaborated with the R&D, AE, and QA teams to gather technical insights and align documentation with product updates.
- Built Python and Bash scripts with DevOps to automate OLH build check-ins, reducing manual effort by 40%.
- Developed an AI-driven Text-to-Diagram generator using Mermaid and SVG for automated flow diagrams.
- Performed documentation analytics (CTR, engagement, access region, top pages) to guide content strategy and continuous improvements.
- Experience working with content review cycles, content management tools, structured markup, and controlled documentation workflows.

## SKILLS

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- **Documentation Tools:** DITA-XML, Oxygen XML, Gitbook, MKDocs, Jira, Confluence, Microsoft Office 365, MadCap Flare, Snagit
- **Specialized Skills:** API Documentation, Product Documentation, Release Notes, User Guides, Integration Guides, Procedural Writing, Online Help
- **Languages:** Python, C++, JavaScript, TypeScript, SQL, Bash, HTML, XML, YAML, JSON, Markdown
- **Frameworks & Libraries:** React.js, Next.js, Tailwind CSS, D3.js, Mermaid
- **Development Tools:** Git, GitHub, Perforce, Vim, VSCode

## EDUCATION

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### • Institute of Informatics and Communication, University of Delhi

2021 - 2023

Master of Science (Informatics)

New Delhi, India

### • Shaheed Rajguru College of Applied Sciences, University of Delhi

2017 - 2020

Bachelor of Science (Hons.) (Instrumentation)

New Delhi, India

## PROJECTS

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- **AI Text-to-Diagram Generator**

*React.js, JavaScript, Tailwind, D3.js, Mermaid*

2025

[gendiagram](#)

- Built an AI-driven platform converting natural language to editable flow diagrams with export support for documentation teams.

## CERTIFICATIONS

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- Coding Ninja Introduction to C++ [🔗](#)
- Coding Ninja Data Structure and Algorithm in C++ [🔗](#)
- APISec University API Documentation Best Practices [🔗](#)